



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
 Address: COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450  
 www.uspto.gov



CONFIRMATION NO. 2798

Bib Data Sheet

SERIAL NUMBER 09/855,209	FILING DATE 05/14/2001 RULE	CLASS 709	GROUP ART UNIT 2142	ATTORNEY DOCKET NO. 10007891-1
-----------------------------	-----------------------------------	--------------	------------------------	-----------------------------------

## APPLICANTS

Robert Sesek, Boise, ID;

\*\* CONTINUING DATA \*\*\*\* *Note ✓*\*\* FOREIGN APPLICATIONS \*\*\*\* *Note ✓*

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 07/11/2001

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY ID	SHEETS DRAWING 8	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 5
Verified and Acknowledged Examiner's Signature	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Initials				

## ADDRESS

HEWLETT-PACKARD COMPANY  
 Intellectual Property Administration  
 P.O. Box 272400  
 Fort Collins, CO  
 80527-2400

## TITLE

Systems and methods for providing support services to users of programmable devices

FILING FEE RECEIVED 870	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
-------------------------------	---	---